

# NICE inContact CXone DEVone Ecosystem

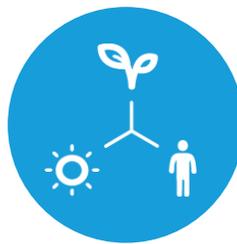
## Extend the power—and the value—of your CXone contact center

You already know how [NICE inContact CXone](#) empowers your contact center to deliver exceptional experiences for your customers and your employees—every day, with every interaction.

And thanks to its open cloud platform, if your contact center ever faces opportunities—or challenges—that require additional functionality, you can rely on the [NICE inContact DEVone Ecosystem](#) to extend the power of your CXone solution and rapidly implement the new technology you need.



Cloud  
Contact Center  
Platform



Ecosystem  
Partners



Developer  
Community

Buy or Build? With the power of the CXone open cloud platform, the choice is yours!

**NICE** inContact  
**CX**exchange.

Buy pre-integrated  
applications and  
services developed

by 100+ trusted technology partners—and available through our easy-to-use [CXexchange](#) marketplace—for a fast and easy way to add cutting-edge functionality to your contact center.

**NICE** inContact  
**DEV**one.

Build your own  
customized, integrated  
applications using

our [300+ APIs](#) and extensive developer resources—including documentation, sample code and discussion forums—all available through our [Developer Community](#).

## So how can the DEVone Ecosystem enhance your CXone?

The possibilities are endless but here are a few examples of how the DEVone Ecosystem can help you drive better business results and maximize the value of your CXone.



Implement innovative technologies before your competitors even know they exist.



Integrate your CRM system—including Salesforce, Oracle, Microsoft, ServiceNOW, and Zendesk—for a holistic view of your customer data.



Accelerate your time to market with knowledgeable consultants and certified implementation partners.



Add automation and AI to complement your human agents' self-governance, improve productivity, and gamify agent self-governance.



Simplify your selection process with the CXexchange marketplace—search, compare, watch demos, and more.



Improve data-driven business decisions by extending CXone reporting—both historical and real-time—across disparate systems and processes.



Ensure compliance with data-security, industry and government regulations.



Add in-call digital collaboration to accelerate sales and service requests.

## Want to learn more?

- Visit the NICE inContact CXexchange marketplace at <https://cxexchange.niceincontact.com/home>
- Check out our Developer Community at <https://developer.niceincontact.com>
- Contact your NICE inContact representative

### About NICE inContact

NICE inContact is the cloud contact center software leader, empowering organizations to provide exceptional customer experiences with the world's #1 cloud customer experience platform, NICE inContact CXone™. CXone combines best-in-class Omnichannel Routing, Workforce Optimization, Analytics, Automation and Artificial Intelligence on an Open Cloud Foundation. For more information, visit: [www.NICEinContact.com](http://www.NICEinContact.com)